



PROTECTING YOUR GLÄNZEND PERFECT FINISH



Once your vehicle has been refinished with *GLÄNZEND* you will want it looking the best it can. For best results follow these easy steps:

- During the first 30 days wash your vehicle regularly using only clear water. No harsh detergents.
- Handwash your vehicle only - no commercial wash.
- Rinse with clear water. Dry with a chamois or soft cloth.
- Avoid the use of wax for at least 3 months. If either petrol or diesel spill accidentally on the vehicle paintwork, allow the fuel to evaporate for an hour then wash with a mild detergent and water and rinse.
- Drive with care on gravel roads. Avoid parking under trees or in the vicinity of industrial facilities with heavy fallout/smoke.
- Remove bird droppings as soon as possible. If windshield washer fluid or anti freeze spills occur wipe immediately.

Subject to terms and conditions

GENERAL CONDITIONS

The *GLANZEND* Lifetime Warranty is not transferable. The *GLANZEND* Lifetime Warranty certificate must be presented when claiming.

The Repairer reserves the right to conduct investigations into the reason for any imperfections that are subject of a claim, even if the investigations may damage the paintwork. The *GLANZEND* Lifetime Warranty is a consumer warranty scheme

CONDITIONS TO BE MET BY THE OWNER

The *GLANZEND* Lifetime Warranty certificate must be completed on the collection of the vehicle from the repairer.

The certificate must be signed in the appropriate places with a copy being left with the repairer.

The paintwork must be cleaned regularly using suitable automotive cleaning agents to remove traffic dirt and grime, bird droppings, tree sap or any other substance that could damage the paint film. If a claim arises the owner of the vehicle must make reasonable arrangements at his expense to make the vehicle available for inspection by *GLANZEND* personel and the repairer during normal working hours.

EXEMPTIONS

This warranty does not apply to rectification work on vehicles whose manufacturers (such as Rolls Royce or Bentley) specify a specialised paint system for vehicle repair.

The warranty is rendered invalid if any area which was the subject of the warranty has been damaged as a direct or indirect result of any of the following:

- Deliberate or accidental external causes such as impact or chemical reaction.
- The spread of rust from areas not covered originally by the warranty.
- The deterioration of paintwork other than the warranty covered.
- Repair or respray.

This warranty doesn't impinge on any other vehicle repair warranty scheme such as motor manufacturers proprietary schemes and in no way affects your statutory rights.

CLAIMING UNDER THE *GLANZEND* WARRANTY

In the highly unlikely event of a claim under this warranty first read the conditions and exemptions.

If you still believe that the paintwork covered by this warranty is at fault, contact the repair centre named overleaf as soon as possible. Should the repair centre dispute the claim as unreasonable under the terms of the warranty, please take the matter directly to the specified distributor to then be escalated to *Durkopp chemical GmbH*.

To be retained by the owner of the repaired vehicle

GLANZEND LIFETIME WARRANTY

Certificate Number:

GLANZEND warrants the paintwork applied to the areas specified below from the date of this document for a lifetime while in the possession of the same owner. *GLANZEND* undertakes that the paintwork will not lose it's gloss, change colour, crack, craze, peel or lift to any greater extent than the original paintwork. Should any defects occur in the repair, *DURKOPP CHEMICALS GmbH* will, on presentation of this certificate, subject to the terms and conditions shown on this leaflet, rectify the problem at no cost.

Repairer: _____

Date repaired: _____

Repairer's signature: _____

DETAILS OF REPAIRED VEHICLE

Owner: _____

Address: _____

Make: _____

Model: _____

Vehicle registration number: _____

Chassis number: _____

Colour of vehicle: _____

Job card/Quote number: _____

Invoice number: _____

Details of repair: _____

To validate warranty, please return to *GLANZEND* within 3 months of repair

GLANZEND LIFETIME WARRANTY

Certificate Number:

Repairer: Date _____

repaired: Repairer's _____

signature: _____

DETAILS OF REPAIRED VEHICLE

Owner: Address: _____

Make: _____

Model: _____

Vehicle registration number: _____

Chassis number: _____

Colour of vehicle: _____

Job card/Quote number: _____

Invoice number: _____

Details of repair: _____

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